



ARMY COMMUNITY SERVICE PROGAMS



- ARMY EMERGENCY RELIEF
- CONSUMER AFFAIRS & FINANCIAL PLANNING
- ARMY VOLUNTEER CORPS
- EMPLOYMENT READINESS PROGRAM
- FAMILY SERVICES
- EXCEPTIONAL FAMILY MEMBER PROGRAM
- RELOCATION
- FAMILY ADVOCACY PROGRAM
- DEPLOYMENT READINESS PROGRAM
- Location - Community Service Building, Bldg 4106, 738-7505
- Hours of Operation: 0800-1700 Monday-Friday
- ACS Director: Les Toth 738-5153



ARMY EMERGENCY RELIEF



- Who Does AER help?
- Active Duty soldiers and their family members
- ARNG and USAR soldiers and their family members on continuous active duty for more than 30 days
- Soldiers retired from active duty for longevity or physical disability and their family members
- ARNG and USAR soldiers who retire at age 60 and their family members
- Surviving spouses and orphans of soldiers who died while on active duty or were retired



ARMY EMERGENCY RELIEF



- **AER can help with emergency financial needs for:**
- **Food, rent or utilities**
- **Emergency transportation and vehicle repair**
- **Funeral expenses**
- **Medical/dental expenses**
- **Personal needs when pay is delayed or stolen**
- **Give Undergraduate-level education scholarships, based primarily on financial need, to children of soldiers**



ARMY EMERGENCY RELIEF



- **AER types of financial assistance:**
 - An interest-free loan
 - A grant (a gift of funds) if repayment of loan will cause undue hardship
 - Or, part loan and part grant



ARMY EMERGENCY RELIEF



- **Information to bring to AER:**
- **Military ID card**
- **Leave and Earning Statement (most recent end of month LES)**
- **Leave/PCS orders**
- **Substantiating documents (car repair estimate, rental agreement, utility bill, etc.)**
- **If the soldier is away the spouse should bring:**
- **Power of attorney, Military ID Card and substantiating documents**



ARMY EMERGENCY RELIEF



- Open 0900-1530 Monday - Friday
- Emergency travel cases will be seen 0700-1600
- Emergency cases during evenings and weekend hours (usually emergency travel) can obtain assistance by contacting the American Red Cross 738-3670
- POC- Mr. Edwin Morales 738-4655



FINANCIAL READINESS PROGRAM



- Assists in preparing budgets
- Consumer affairs assistance
- Consumer Credit Counseling Services
- Available Classes include:
 - Basic Budget
 - Checkbook Management
 - Car Buying
 - Investments
- POC- Edwin Morales 738-4655
- CALL FOR CLASS TIMES AND APPOINTMENTS



VOLUNTEER CORPS PROGRAM



- **Volunteers play an important role in supporting Army Community Service.**
- **Volunteers can brush up their on job skills.**
- **Areas of Volunteer opportunities are: Reception desk, Loan Closet, Relocation, Employment Readiness, Financial Readiness, Deployment Readiness, ect.**
- **Volunteers also get networking opportunities.**



EMPLOYMENT READINESS PROGRAM



- Services are designed to enhance career, educational and volunteer opportunities.
- Assistance can be obtained in the following areas:
 - Resume and professional portfolio development
 - Job application assistance and Interview skills development
 - Centralized job bank
 - Career skills assessment and counseling
 - Career Transitions
- POC- Ms. Doris Lebby 738-8977



FAMILY SERVICES



- **Provides a central source of resource materials for soldiers and family members. Information is available regarding installation, and other federal programs.**
- **Limited counseling services are also available.**
- **Time Out Childcare can be provided to families on a case by case basis.**
- **POC - Mr. Les Toth 738-5153**



EXCEPTIONAL FAMILY MEMBER PROGRAM



- The EFMP is a mandatory enrollment program for family members of active duty soldiers with any medical, educational, or learning disability that requires special medical treatment, education, or counseling.
- The EFMP provides information and assistance to all soldiers and family members with special needs stationed at or around Yongsan/Area II Support Activity.
- Parenting Classes with ADD/ADHD
- POC- Mr. Alexander Carter 738-5311



RELOCATION PROGRAM

- **Provides worldwide welcome packets, SITES printouts, videos for selected countries, citizenship assistance, relocation assistance and counseling for soldiers and families.**
- **There is also a Family improcessing desk and a Newcomer's Orientation Briefing.**
- **Loan closet for household items**
- **Waiting family members program**
- **POC- Ms. Gina Mariano 738-7186**



FAMILY ADVOCACY PROGRAM



- **Provides prevention and education programs dealing with spouse and child abuse to help soldiers and family members increase coping skills POC- Ms. Stephanie Glover 738-8861**
- **Life Skills Classes: Call for class times**
 - Anger Control
 - Personal Stress Management
 - Marriage Conflict Management
- **More information call 738-5151**
- **New Parent Support Program**
- **Appointments at 723-7391**